(b) if so, the details of the phone companies against which action is proposed;

(c) whether it has been finalized; and

(d) if so, the details thereof?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD): (a) Yes, Sir.

(b) to (d) 58 show cause notices were issued in the month of June, 2007 details are given in the enclosed Statement.

Statement

Details of show cause notices

Sl. No.	Name of The Licensee	No. of Show Cause Notices issued
1.	Bharti Airtel Limited	6
2.	Vodafone Essar South Limited	2
3.	Tata Teleservices Limited	18
4.	Tata Teleservices (Maharashtra) Limited	2
5.	Reliance Infocom Limited	21
6.	Dishnet Wireless Limited	7
7.	HFCL Infocom Limited	1
8.	Shyam Teleink Limited	1
	TOTAL:	58

MTNL mobile customers in Delhi and other metros

1814. SHRI TARIQ ANWAR: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether the number of MTNL mobile customers in Delhi and other metros is far less as compared to other private operators;

(b) if so, the reasons therefor; and

(c) the steps Government is taking in this regard?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD): (a) and (b) The market share of MTNL for mobile customers in Delhi and Mumbai is 13.15% and 19.56% respectively as on 31.10.2007. MTNL is a late entrant in mobile service *vis-a-vis* private operators and it has a limitation of being restricted to two cities and hence its share in mobile segment has been affected.

(c) The steps taken by Government in this regard are given in the enclosed Statement.

Statement

Details of steps taken by MTNL

- MTNL has planned to expand Cellular Mobile Network by one million each in Delhi and Mumbai in 2007-08. Purchase Order has already been placed for 750K lines each for Delhi and Mumbai. Installation of the network has started.
- Early 300 Base Transceiver Stations (BTS) each in Delhi and Mumbai is planned to improve coverage and capacity.
- MTNL plans to commission convergent billing and CRM in the 4th quarter of 2007-08. This system provides one bill for all Services to a Subscriber. The system will also address customer request of services, tariff, complaint resolution etc.
- MTNL is providing a lot of Value Added Services for both Public Switched Telephone Network (PSTN) and mobile subscribers like news, songs, astrology, e-ticketing, SMS, voice SMS, Internet, broadband, Internet Protocol Television (IPTV) etc.
- New Tarriff Plans both in landline and cellular based Public Call Office (PCO) are launched to retain PCO holders and attract new PCO franchisees.
- MTNL is also taking care of its customers by opening Sanchar Haat, customer service centre, appointment of Dealers and Agent and special care of Corporate Customers.
- MTNL is reviewing its tariff for various products and services so as to make them customer friendly and to suit various segment of the society.
- MTNL has recently launched Voice over Ineternet Protocol (VOIP) services to provide ISD calls at lower tariffs.
- MTNL has introduced Broadband services w.e.f. 14.1.2005. 4.95 lakhs broadband connections are working as on 31.10.2007. MTNL plans to provide 8 lakhs lines additional capacity of broadband network in 2007-08.
- MTNL has launched IPTV services in both in Delhi and Mumbai. It will help stop the churn of landline subscribers and provide enhanced video services to the customers.
- Improving the legacy PSTN network by change of cables, drop wire etc. as required.
- Bringing Delhi and Mumbai under 95 dialing facility (local call).

Delay in delivery of letters

1815. SHRI TARIQ ANWAR: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether Government is aware that the letters sent through Post and Telegraph Department are not reaching in time;

(b) if so, the average time taken to reach the letter at its destination, State-wise; and